Royal Greenwich Draft Parking Strategy

Setting out Royal Greenwich’s aspirations for parking in the Borough

This strategy shows how we will work towards achieving our vision of providing fair and consistent parking in Royal Greenwich, ensuring that parking contributes to our growth, anti-poverty, public health and transportation policies.

The full strategy is available through the links shown on the back page.

What this strategy sets out to do

To help achieve the vision 11 key objectives have been set out for this draft Parking Strategy:

1. Sustainable growth and development and the eradication of poverty
2. Local business growth—particularly supporting local traders
3. Balancing the demand for parking with maintenance of amenity for local residents
4. Improving road safety
5. Smoothing of traffic flow to reduce congestion
6. Prioritisation of kerbside space according to need
7. Encouraging a shift from private cars to more sustainable means of transport
8. Improving air quality
9. Maintenance and improvement of the quality of the public realm and local environment
10. Provision of a fair, robust, proportionate, efficient, responsive and transparent enforcement service
11. Utilisation of technology to provide good and efficient customer service

How will we meet these objectives?

The strategy proposes use of a hierarchy of parking need to enable development of parking arrangements to support the strategic objectives. In general, priority would be given to road users as follows:

1. Resident with disability
2. Non-resident with disability
3. Local resident
4. Priority care workers
5. Local business essential servicing
6. Short stay visitor (including shoppers)
7. Long stay visitor (including shoppers)
8. Long stay commuter

The strategy proposes that priority should be given to vehicle by type as follows:

1. Emergency vehicles
2. Cycles
3. Buses
4. Public service vehicles
5. Delivery vehicle
6. Taxi
7. Powered two wheeler
8. Conventional private vehicle (less polluting)
9. Conventional private vehicle (more polluting)

The strategy recognises that the strategic objectives would be achieved by supporting arrangements that would fall into one of 4 “component” areas:

1. Parking controls
2. Parking charges
3. Enforcement
4. Back office and other supporting arrangements

Please complete the questionnaire inside...
Questionnaire

Introduction

This questionnaire is about Royal Greenwich Parking Strategy – The full strategy and appendices are available on request by writing to:
Parking Services, Strategic Transportation (DRES), Royal Borough of Greenwich, The Woolwich Centre, 35 Wellington Street, Woolwich. SE18 6HQ or by emailing: parking-strategy@royalgreenwich.gov.uk

This survey will take around 15 minutes to complete, depending on your comments added. There are up to 12 questions to answer

Name ____________________________________________
Address ____________________________________________
Contact Details (email – optional) ____________________________

Questions about you:

Please select from the following list, all of the statements that apply to you by placing a tick in the boxes

a  I travel by motor vehicle within the Royal Borough
b  I am a mostly a vehicle driver
c  I am a mostly a passenger in a vehicle driven by someone else
d  I live within a CPZ (Controlled Parking Zone)
e  I have a permit to park in a CPZ
f  I have a Season Ticket to park in a council car park in Royal Greenwich
g  I am a current valid Blue Badge holder

The Strategy’s 11 Key objectives:

1. Sustainable growth and development and the eradication of poverty
2. Local business growth - particularly supporting local traders
3. Balancing the demand for parking with maintenance of amenity for local residents
4. Improving road safety
5. Smoothing of traffic flow to reduce congestion
6. Prioritisation of kerbside space according to need
7. Encouraging a shift from private cars to more sustainable means of transport
8. Improving air quality
9. Maintenance and improvement of the quality of the public realm and local environment
10. Provisions or a fair, robust, proportionate, efficient, responsive and transparent enforcement service
11. Utilisation of technology to provide good and efficient customer service.
1 Questions about the Strategy
Having identified the key points of the strategy above – do you agree that these are the right objectives?
Please select one answer from the following list by placing a tick in one box
- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

Comments: Please state why you do not agree with the vision/objectives.

If you require more space for your comments than provided here, please attach a separate piece of paper.

2 Road User Types
The ‘hierarchy of need’ (priority) by road user type is to assist in prioritising parking arrangements.
This is our priority list of road user types:
1 Residents with disability
2 Non-resident with disability
3 Local resident
4 Priority care workers
5 Local business essential servicing
6 Short stay visitors (including shoppers)
7 Long stay visitors (including shoppers)
8 Long stay commuter

Do you agree with this approach?
- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

Comments: If you do not agree with the ‘hierarchy of need’ (priority) by road user type. Please state why in the following comments box

2a If you disagree or strongly disagree with this approach, what do you think the proposed ranking of road user types should be:
Please select in order of ranking from the following list by inserting a 1 in the box for indicating what you consider to be the highest priority down to 9 being the lowest priority
- Residents with disability
- Non-resident with disability
- Local resident
- Priority care workers
- Local business essential servicing
- Short stay visitors (including shoppers)
- Long stay visitors (including shoppers)
- Long stay commuter
Vehicle Types

This is the list of vehicle types ranked in order of priority:

1. Emergency vehicles
2. Cycles
3. Buses
4. Public service vehicles
5. Delivery vehicle
6. Taxi
7. Powered Two wheeler
8. Conventional private vehicle (less polluting)
9. Conventional private vehicle (more polluting)

Do you think the proposed ranking of vehicle types is the right one?
Yes [ ] No [ ]

If you have indicated No that you do not agree with the proposed ranking of vehicle types - Please propose your order of ranking from the following list:

Rank as 1 where you believe this to be most important and 9, where you believe this to be the least important by entering a number in the box at the end of each statement.

Emergency vehicles [ ]
Cycles [ ]
Buses [ ]
Public service vehicles [ ]
Delivery vehicle [ ]
Taxi [ ]
Powered two wheeler [ ]
Conventional private vehicle (less polluting) [ ]
Conventional private vehicle (more polluting) [ ]

Parking Principles

The parking strategy proposes adopting a number of principles relating to parking controls, parking charges, enforcement and back office operations. Do you agree with these principles?
Yes [ ] No [ ]

(Please refer to the Parking Strategy document)

Comments: If you do not agree with these principles and have answered No, please state why.

About current parking arrangements

5a Are you generally able to park fairly easily in the Borough?
Yes [ ] No [ ]

5b Do you feel that any of the current parking restrictions need changing?
Yes [ ] No [ ]

5c Are there any areas in the borough where you feel new controls could be introduced or existing controls need to be changed?
Yes [ ] No [ ]

If you have entered Yes to questions 4b & 4c please comment by saying why you do not agree with the current parking arrangements and feel where controls need to be changed.

Please provide as much detail as possible of where & why, if you find difficulty parking in the Borough.
6 Permit Parking Charges
Currently residents parking permit charges vary from zone to zone and are priced between £57 and £92.
(The price is set generally depending on how long the zone operates for each day)

**Please select one answer from the following list by placing a tick in one box**

6a Do you feel that prices are?
- Expensive
- Fair
- No Opinion

Please comment if you have a view on how these charges should be set?

6b Do you feel that resident permit prices should be set depending on how long the zone operates each day?
- Yes
- No

If you have answered No to the above question, please comment on how you feel that these charges should be set and levied?

7 There are a range of pay and display/meter charges across the Royal Boroughs main town centres. Do you feel these charges are;

**Please select from the following list by ticking a box for each of those statements you agree with:**

- Too High
- About Right
- Under priced
- Tariff is confusing
- Tariff is inflexible (i.e. want to be able to purchase less than an hour)

Comments: Unless you have answered “About Right” to the above statement, please comment on how you believe that these charges should be set

8 The Parking Strategy promotes the support of local businesses. With this in mind how best do you feel we could support our local businesses?

**Please select from the following list by ticking one or more of the following statements that you agree with:**

- I want the current arrangements to continue
- I want limited free parking followed by paid for time for longer stays
- I want periods of free parking at key times – Example; festive seasons
- I expect to pay more for parking on the road than in a car park
- I expect to pay the same whether parking in the car park or on the road
9 Thinking about the current levels of enforcement in the borough-Please tick one or more of the following statements where you think enforcement is:

- Consistent across the borough
- Too strict
- About right
- Too relaxed
- Inconsistent across the borough
- I have no view

Comments: Please comment upon where and when you would like to see more or less enforcement

10 This question is about recent parking technology introduced by Royal Greenwich.

10a Are you aware that you can now pay for parking using your mobile phone?

Yes ☐ No ☐

10b Have you used this service?

Yes ☐ No ☐

Comments: Please comment on your experience of using this service or why you have not used this service

11 The use of additional technology can be important in both parking enforcement and providing parking services. Can you think of new ways the council could use technology to improve its services?

Comments
Finally, Please use the space below to give us any other views or opinions on the parking strategy that you have not already expressed during this questionnaire.

Comments

Thank you for participating in this survey-your views are important to Royal Greenwich.
We want your views

The Council would like to hear your views on the proposals contained within the draft Parking Strategy.

Online
You can view the whole strategy and respond to the consultation by completing the questionnaire online –
www.royalgreenwich.gov.uk/parkingstrategyconsultation

By mail
Alternatively you can respond using this questionnaire and pre-paid envelope.

For more information
For further information on Parking in Royal Greenwich visit our online web page
www.royalgreenwich.gov.uk/parking
or email parking-strategy@royalgreenwich.gov.uk

Where can I pick up a printed copy?
Printed copies of the leaflet are available in all Royal Borough libraries. The full strategy and appendices are available on request by writing to:-
Parking Services, Strategic Transport (DRES), Royal Borough of Greenwich, The Woolwich Centre, 35 Wellington Street, Woolwich, SE18 6HQ or by emailing parking-strategy@royalgreenwich.gov.uk

The consultation will end on Tuesday 6 May 2014

Also available in large print Braille audio or by emailing parking-strategy@royalgreenwich.gov.uk

ROYAL borough of GREENWICH

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The Woolwich Centre,
35 Wellington Street,
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