

Pharmaceutical Needs Assessment 2018-2021 Patient and Public Engagement Plan

Name of Group/Activity	Description of group and numbers	Activity
Healthwatch Greenwich	Service users and organisations in Greenwich	<ul style="list-style-type: none"> • Circulation of online questionnaire link via newsletter and mailing lists
Greenwich Action for Voluntary Sector	Diverse voluntary groups	<ul style="list-style-type: none"> • Helped identify key voluntary groups to work with • Circulated online link to mailing lists and via CVS newsletters
CCG Engagement Lead	Various patient and service user groups	<ul style="list-style-type: none"> • Online questionnaire link
Greenwich Inclusion Project	Several groups	<ul style="list-style-type: none"> • Email with online questionnaire link
Greenwich Volunteers Centre	Diverse group of volunteers	<ul style="list-style-type: none"> • Email with online questionnaire link and PDF version
Metro Charity	LGBTQ residents	<ul style="list-style-type: none"> • Online questionnaire link promoted through social media the web link • PDF version circulated to all managers
Greenwich and Lewisham Disability Coalition	Disabled service users	<ul style="list-style-type: none"> • Email with online questionnaire link and PDF version
Greenwich Carers Centre	Carers	<ul style="list-style-type: none"> • Circulated online questionnaire link to 2,000 carers on mailing lists via the Carers Centre
Greenwich CDA	Cookery sessions across Greenwich with diverse groups	<ul style="list-style-type: none"> • Online questionnaire link
Community Pharmacy Outreach	Pharmacy service users	<ul style="list-style-type: none"> • Outreach took place at 2 community pharmacies
Community outreach at Libraries	Various	<ul style="list-style-type: none"> • Outreach at 4 main libraries -Woolwich Centre Library -Thamesmere Library -Greenwich Centre Library -Eltham Library and Leisure Centre
Various Community Centres		<ul style="list-style-type: none"> • Email with online questionnaire link and PDF version
Various mental health organisations	MIND, Bridge mental health organisation, The Deborah Trust, Family Action, The Addaction, Cruse bereavement, etc.	<ul style="list-style-type: none"> • Email with online questionnaire link and PDF version • Phone calls
Participation People	Young people	<ul style="list-style-type: none"> • Circulated online questionnaire link and PDF version to enable participation
CACT	Young people	<ul style="list-style-type: none"> • Email with online questionnaire link and PDF version
Older Adults		
Pensioners Forum	Over 50's	<ul style="list-style-type: none"> • Engagement with group a group of 60 people to understand their needs

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Age UK Greenwich and Bromley	Over 50's	<ul style="list-style-type: none"> • Online questionnaire link circulated and paper copies provided
Adult Services/ Sheltered Housing and Extra Care	Residents in sheltered housing and extra care	<ul style="list-style-type: none"> • 100 paper copies provided to enable participation
Caribbean Social Forum	BME	<ul style="list-style-type: none"> • 100 paper copies of questionnaires provided to enable participation
Ajoda Community Alliance	BME	<ul style="list-style-type: none"> • Email with online questionnaire link and PDF version
Nepali Voice	Nepalese residents	<ul style="list-style-type: none"> • Online questionnaire link and PDF version
Greenwich Vietnamese Women's Group	Vietnamese residents	<ul style="list-style-type: none"> • Email with online questionnaire link and PDF version
1001 Days programme	New mothers	<ul style="list-style-type: none"> • Provided online questionnaire link and PDF version
The Big Red Bus Club	New mothers	<ul style="list-style-type: none"> • Provided paper copies and community researcher went to the Wednesday group to engage with the mums
Mums Aid	Mothers	<ul style="list-style-type: none"> • Online questionnaire circulated to counsellors and mothers as relevant
Her Centre	Mothers (particularly those experiencing DV)	<ul style="list-style-type: none"> • Provided online questionnaire link and PDF version